



**COLDSTREAM**  
— C L E A R —  
**DISTILLERY**

**Distillery Guest Experience Associate**

Coldstream Clear Distillery, Stewiacke N.S.

**Expected Start Date:** Immediately

**Minimum Required Availability:** This is a part time position averaging 15 hours a week at the start with potential for more hours. Days of the week will vary, evenings and weekend required.

**Description:** Coldstream Clear is seeking a Guest Experience Associate who will welcome, educate and entertain distillery guests, chiefly by ensuring an excellent on-site tour and tasting experience. If you're hard-working, outgoing, personable, and enthusiastic about the behind-the-scenes process of distilling craft spirits, this may be the opportunity for you! As the Guest Experience Associate, you are responsible for greeting all distillery visitors in a courteous, friendly and professional manner at all times. Candidates must possess excellent customer service and retail skills.

We are looking for a teammate who is:

- Well spoken, charismatic, articulate, fun and engaging
- Punctual
- Very comfortable with public speaking and interacting with large groups
- A sense of humor, authentically enjoying meeting new people
- Some baseline knowledge of the spirits industry but most importantly, a willingness to learn about our products and be confident in offering this knowledge to guests

The teammate will be responsible for:

- Welcome guests to the distillery
- Answer questions on the fly
- Guide guests through a tasting of Coldstream Clear Distillery products
- Understand that visitors' satisfaction is the primary goal
- Make flights of cocktails
- Publicly represent Coldstream Clear in a friendly and approachable manner
- Enter orders in the retail point of sale system and help maintain merchandise
- Help clean, stock and shut down distillery.

Required Experience:

- Marketing, Sales, or a related discipline is preferred.
- Must have experience working face-to-face with the public in a customer service role
- Must be capable of lifting up to 50 lbs. and be able to walk and stand for extended periods of time

Interested candidates should email a resume to [sales@coldstreamclear.com](mailto:sales@coldstreamclear.com) Applicants must be 19 years of age or older with valid I.D. in order to be hired.