



COLDSTREAM
— C L E A R —
DISTILLERY

Distillery Guest Experience Associate

Coldstream Clear Distillery – All Locations: Stewiacke, Antigonish, & Dartmouth

Expected Start Date: April 2023

Minimum Required Availability: This position will be part time Days of the week will vary, evenings and weekend required.

Coldstream Clear is seeking Guest Experience Associates who will welcome, educate, and entertain distillery guests and ensuring an excellent on-site Coldstream experience. If you're hard-working, outgoing, personable, and enthusiastic about the behind-the-scenes process of distilling craft spirits, this may be the opportunity for you! As the Guest Experience Associate, you are responsible for greeting all distillery visitors in a courteous, friendly, and professional manner always. Candidates must possess excellent customer service and retail skills.

We are looking for a teammate who is:

- Well spoken, charismatic, articulate, fun and engaging
- Punctual
- Very comfortable with public speaking and interacting with large groups
- Authentically enjoying meeting new people
- Some baseline knowledge of the spirits industry but most importantly, a willingness to learn about Coldstream products and be confident in offering this knowledge to guests

The teammate will be responsible for:

- Welcome guests to the distillery
- Answer questions on the fly
- Guide guests through a tasting of Coldstream Clear Distillery products
- Understand that visitors' satisfaction is the primary goal
- Table service & make cocktails
- Publicly represent Coldstream Clear in a friendly and approachable manner
- Enter orders in the retail point of sale system and help maintain merchandise
- Clean, stock and help shut down distillery.

Required Experience:

- Marketing, Sales, or a related discipline is preferred.
- Must have experience working face-to-face with the public in a customer service role
- Must be capable of lifting up to 50 lbs. and be able to walk and stand for extended periods of time

Interested candidates should email a resume to jobs@coldstreamclear.com Applicants must be 19 years of age or older with valid I.D. to be considered for the position

Coldstream Clear Distillery welcomes applications from Indigenous People, African Nova Scotians and Other Racially Visible Persons, Persons with Disabilities and Women in occupations or positions where they are under-represented.

Coldstream Clear Distillery is proud to be an equal opportunities employer and does not discriminate on the basis of race, national origin, gender, gender identity, sexual orientation, ability, age, family status or any other legally protected status. Candidates must be legally eligible to work at the location(s) specified above and, where applicable, must have a valid work or study permit.